WEKRAFT by MetaXperia Home Solutions: Sanitaryware FAQs

Product Selection and Offerings

1) What distinguishes WEKRAFT's premium sanitaryware collections?

WEKRAFT delivers exceptional quality and design through its:

- * **Premium Luxury One-Piece Water Closets:** Seamless design for a touch of elegance, crafted with superior materials for unparalleled performance.
- * Wall-Hung Closets: Modern aesthetic that saves floor space and simplifies cleaning.
- * Floor-Mounted Water Closets: Traditional and versatile option available in a wide range of styles and functionalities.
- * Regular European Water Closets (EWCs): Optimized for comfort and efficiency, featuring elongated bowls and effective flushing systems.
- * Indian Water Closets (IWCs): Culturally preferred squat toilets designed for comfort, often with integrated footrests.
- 2) What types of wash basins does WEKRAFT offer?

Complement your bathroom with WEKRAFT's selection of wash basins, including:

- * Counter Top Wash Basins: Stylish option installed directly on your vanity countertop.
- * **Designer Wash Basins:** Unique and artistic pieces to elevate the aesthetics of your bathroom space.
- 3) What is included in WEKRAFT's sanitaryware and allied product category?

WEKRAFT provides a comprehensive solution for your bathroom needs:

- * **Sanitaryware:** Essential fixtures like toilets, wash basins, bidets, and urinals.
- * Allied Products: Complementary bathroom accessories such as toilet paper holders, towel racks, and soap dishes that enhance the overall design and functionality.

Applications and Usages

4) How do I select the ideal sanitaryware for my project?

WEKRAFT offers solutions for diverse applications.

Consider these factors to ensure a perfect fit:

- * **Intended Use:** Residential, commercial, hospitality, industrial, or other specialized areas.
- * Required Functionality: Specific needs like handicap accessibility, bidet features, etc.
- * **Durability Requirements:** Material quality suitable for expected traffic (e.g., heavy-duty for hospitals versus residential settings).
- * Hygiene Considerations: Anti-bacterial surfaces or rimless designs for improved cleaning, especially in public areas.
- * Aesthetic Preferences: Design styles that complement your overall space.
- 5) What are the key advantages of WEKRAFT sanitaryware in different applications?

WEKRAFT caters to various needs:

- * **Residential**: Stylish designs, exceptional comfort features, and ease of maintenance.
- * **Commercial:** Durable materials, hygienic properties, and water-saving features.
- * Hospitality: Luxurious aesthetics, functionality for diverse user needs, and focus on hygiene.

* **Industrial**: Heavy-duty construction for high traffic environments and easy cleaning for better sanitation.

6) Does WEKRAFT offer sanitaryware with antimicrobial properties?

Yes, WEKRAFT provides sanitaryware with anti-bacterial or anti-fungal coatings, ideal for promoting hygiene in hospitals, schools, public restrooms, and other high-traffic areas.

Hygiene, Maintenance, and Best Practices

7) How can I ensure optimal hygiene with WEKRAFT sanitaryware?

WEKRAFT promotes a hygienic bathroom environment through:

- * Sanitaryware designs that prioritize smooth, easy-to-clean surfaces (e.g., rimless toilets).
- * Recommendations for suitable cleaning products and practices specific to each sanitaryware type.
- * Availability of anti-bacterial coated sanitaryware for areas requiring stricter hygiene protocols.
- 8) What are some recommended maintenance practices for WEKRAFT sanitaryware?

Ensure long-lasting performance with proper maintenance:

- * Use appropriate cleaning products to avoid damaging surfaces.
- * Regularly remove mineral buildup with WEKRAFT-approved cleaning solutions.
- * Refer to the user manual for specific care instructions for your chosen sanitaryware.

9) Dos and Don'ts for WEKRAFT Sanitaryware:

Dos: Clean regularly with appropriate cleaning products, follow weight limits for fixtures, and dispose of waste properly.

Don'ts: Use of harsh chemicals, overload shelves or towel racks, stand on toilets, or dispose of inappropriate items in toilets.

Design, Water Efficiency, and Technology

9) How can I choose WEKRAFT sanitaryware that complements my bathroom's design aesthetic?

WEKRAFT offers a diverse range of styles, from classic to contemporary. Explore our collections to find pieces that match your bathroom's theme and create your desired ambiance.

10) Does WEKRAFT prioritize water conservation in its sanitaryware designs?

Absolutely. WEKRAFT offers water-saving solutions like dualflush toilets and low-flow faucets to contribute to environmental sustainability.

11) What are the benefits of rimless water closets?

Rimless water closets offer several advantages over traditional toilets with rims:

- *Enhanced Hygiene: The biggest benefit is improved hygiene. By eliminating the rim, there are no hidden crevices where bacteria and grime can accumulate, making cleaning much easier and more effective.
- *Superior Flushing: Rimless toilets often utilize advanced flushing systems that distribute water more efficiently around the entire bowl. This can lead to a more powerful and effective flush while using less water.
- *Easier Cleaning: The smooth, seamless design of a rimless toilet makes cleaning a breeze. You can easily wipe down the entire bowl without needing to contort yourself to reach under a rim.
- *Modern Aesthetic: Rimless toilets boast a sleek and modern look that can elevate the overall design of your bathroom.

*Cost: Rimless toilets may be slightly more expensive than traditional toilets.

Overall, rimless toilets are a great choice for those who prioritize hygiene, ease of cleaning, and a modern aesthetic in their bathroom.

Flushing System Technology

- 11) What are the different flushing mechanisms offered by WEKRAFT? WEKRAFT provides sanitaryware with various flushing technologies to suit your needs:
- *Wash-Down Toilets:** A simple and reliable design where water washes waste directly down the drain.
- *Double Siphonic Toilets:** A more powerful flushing system that utilizes two siphons to create a stronger suction for effective waste removal.
- * Tornado Flush (or Similar Technology):** An innovative flushing system that channels water through strategically placed nozzles, creating a swirling vortex for a powerful and efficient flush using less water.
- **12) Which flushing system is right for me?** Consider these factors when choosing a flushing system:
- *Waste Removal Efficiency:** Double siphonic and Tornado

flushes may be better for bulkier waste.

- *Water Efficiency:** Wash-down toilets tend to use less water per flush.
- *Noise Level:** Double siphonic and Tornado flushes can be quieter than traditional wash-down models. * **Budget:** Wash-down toilets are generally more affordable.

Installation and Precautions

13) What precautions should I take when installing WEKRAFT sanitaryware?

For a safe and successful installation:

- *Always refer to the user manual and follow the provided instructions.
- *Shut off the water supply before starting the installation process.
- *Ensure the floor can support the weight of the chosen sanitaryware.
- *Use the appropriate tools and personal protective equipment (PPE) when necessary.
- *If unsure about any aspect of the installation, consult a qualified plumber.

14) Does WEKRAFT offer sanitaryware installation services?

WEKRAFT does not offer installation services directly.
Whereas it facilitates the customers through local plumbers attached to their dealers/retailers best to inquire with their Dealers / Retailers about the installation costs.

Return and Exchange Policy

15) What is WEKRAFT's policy on returns, exchanges, and cancellations?

WEKRAFT' policy might state that once an order is confirmed and the sanitaryware is delivered, there are **no exchanges**, **no refunds**, and no cancellations allowed.

Sanitaryware, especially toilets and bidets, are considered hygiene products. Once installed, they cannot be returned due to health and sanitation regulations.

16) What are WEKRAFT's Recommendations?

*WEKRAFT recommends carefully measuring your bathroom space and reviewing product specifications before placing an order.

*Their sales team is available to assist you with selecting the most suitable sanitaryware for your needs.

For any further information please do contact wecare@wekraft.in